



How to Look After Your Beautiful Signature Carpet

# *Carpet Care Guide & Warranty*

**your style, your home**

| *Signature*<sup>™</sup>  
signaturefloors

# Stain GUIDE

type of spill	use 1st	use 2nd	use 3rd
white wine	3	4	
red wine	3	4	salt then 4
beer	3	4	
cola drinks	3	4	
coffee/tea	3	2	4
fruit juice	3	2	4
soft drinks/cordial	3	4	
artificially coloured drinks	2	4	
milk	2	4	
butter	1	2	4
chocolate	1	2	4
cream	2	4	
egg (raw)	2	4	
gravy & sauces	2	4	
mustard	3	2	4
chewing gum	chill with aerosol freezing agent or ice cubes in a plastic bag, pick or scrap off gum.		
blood	3	2	4
urine	3	4	
faeces	2	4	
ink - ball point pen	1		
ink - printer	1		
lipstick	1		
oil / grease	1		
paint - water based	3	2	4
paint - oil based	1		
shoe polish	1		
tar	1		
nail polish	clear nail varnish remover without lanolin		
rust	rust remover to be applied by professional carpet cleaner		

## treatment notes:

- dry cleaning fluid or white spirits, commonly referred to as 'solvents'
- commercially available carpet or upholstery cleaner
- soda water, or mix 1 teaspoon of bicarbonate soda in 1L of warm water
- rinse: use a mixture of one part white vinegar in 10 parts of warm water

Always finish by covering with a thick wad of paper towel and weight with a book to draw out remaining fluids.

## WARNING:

If in doubt about the type of stain and how best to treat it, call for professional assistance.

## Congratulations!

On your purchase of a beautiful Signature Carpet for your home.

Our carpet care guide will assist you to maintain and extend the life of your new carpet over many years to come. The guide also presents valuable information on your rights under Australian Consumer Law. There are great hints and tips in dealing with those accidents that will always happen in a busy household and great advice in your day to day cleaning. You'll also learn more about normal carpet performance, which are not faults, but characteristics of the unique manufacturing process. This guide also contains important warranty information for your purchase. Take the time to read how to best care for your carpet and it will give you much more pleasure in years to come.

You can protect your beautiful carpet and extend its life with regular maintenance and care. Make sure you know what type of carpet you have installed as this will affect the cleaning instructions for your particular fibre type. You'll find even more care and cleaning information on our website: [www.signaturefloors.com.au](http://www.signaturefloors.com.au)

This guide is freely available with your purchase of Signature Floors carpet and Signature Floors has made your carpet retailer aware of the availability of this important consumer information. Your retailer should provide this brochure to you at or about the time of purchase. For further information, please do not hesitate to contact your store's salesperson or visit Signature Floors on the web at: [www.signaturefloors.com.au](http://www.signaturefloors.com.au) or Free Call on 1800 150 554.

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featuring: Signature Floors textured, decorative carpets



# Caring for Your Beautiful Signature Carpet

No carpet lasts forever, or is 100% stain proof, but with regular care you can add years to the life of your new carpet. Here are some simple guidelines to ensure you protect your investment.

## *Regular Vacuuming*

It is important to vacuum your carpet thoroughly and frequently, particularly in high traffic areas. Vacuuming not only prolongs the life of the carpet, but also enhances its appearance.

After your carpet is laid, vacuum lightly and frequently in the first week to remove surface lint, dust and fluff. Thereafter, continue to vacuum thoroughly at least weekly and more frequently in high traffic areas. This will remove soil and grit before it works its way below the surface of the pile where it is far more difficult to remove and can abrade the carpet and dull its appearance.

Three vacuum passes for light traffic areas will suffice, while five to seven passes for heavy traffic areas are necessary. Vacuuming first against the natural pile direction lifts the pile helping to unsettle and remove dirt and grit while reducing matting. When finishing, vacuum in the direction of the pile to achieve a uniform finish.

To effectively clean your carpets, use only a quality vacuum cleaner. Vacuums fitted with micro filter systems ensure fine particles (such as dust mite allergens) are removed and stay in the collection bag (particularly important if you are dust sensitive). A vacuum with a rotating brush which agitates the pile and loosens the soil is best for low cut pile carpet. Ensure the vacuum is kept in sound mechanical condition and brushes are cleaned and replaced when worn out. Check and adjust the height of beaters (if fitted) regularly to ensure the carpet is not damaged by excessive beating. Suction efficiency of vacuum cleaners is reduced considerably when bags are half full. Change or empty dust collection bags frequently and replace filters as recommended by the manufacturer.

## *Steam Cleaning*

Depending on usage, carpet should be professionally steam cleaned every 12 to 18 months. Oily, sticky soil and well-settled soil that vacuums don't remove causes gradual but significant dulling of colours. To remove and revitalise your carpet, use hot water extraction cleaning (steam cleaning).

Steam cleaning should only be undertaken by a professional carpet cleaner (who is a member of a professional association) in accordance with Australian/New Zealand Standard AS/NZS 3733:1995. Shampooing, do-it-yourself steam cleaning or dry cleaning is not recommended.

# Great Ways to Protect Your Carpet

**Door mats** Place mats at all exterior doorways and entrances to carpeted areas to trap dirt and moisture from shoes. Clean mats regularly.

**Furniture** Use furniture cups and occasionally rearrange furniture to alleviate pressure marks. Chair pads should be used under desk chairs with castors. The use of furniture coasters to distribute the weight of heavy items is also recommended, especially for furniture with wheels. Take care when moving furniture with wheels by putting a protective barrier between the wheels and the carpet.

**Rugs** Use scatter rugs or carpet protectors in high traffic areas and in front of chairs to protect carpet from localised and uneven wearing. Rugs should be cleaned regularly, at which time you should clean and restore the pile of the carpet underneath. Check rugs for colourfastness before placing them on carpet, as the colour in some rugs may bleed through. After cleaning, allow carpet to dry completely before replacement of rugs.

**Sunlight** Protect your carpet from prolonged periods of direct sunlight with curtains, blinds or awnings.

## *Staining vs Soiling*

There is often some confusion about the difference between soiling and staining. Most complaints are actually soil-related. An example of this is when spills are cleaned with a detergent solution and the affected area is not rinsed sufficiently afterwards with water. This leaves a sticky detergent residue which attracts soil from ordinary shoe traffic, resulting in a discoloured area, which then appears to be a stain. It is most important to rinse the area thoroughly with water and blot dry after removing any spill.

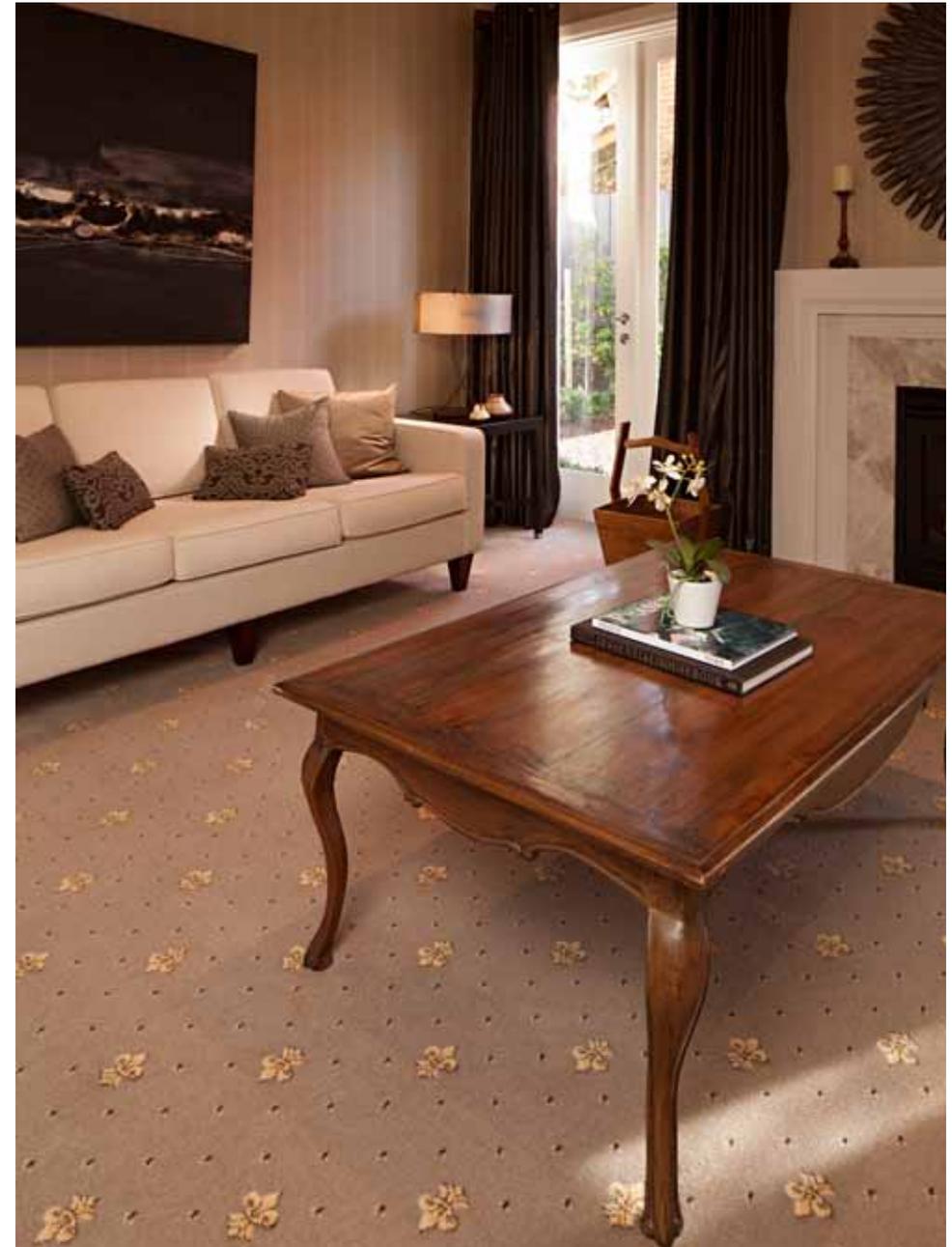
## *Cleaning Treatment*

**Spot Cleaning Do-it-Yourself:** Fast action is the key to removing general spillages. It is important to act quickly before the spillage penetrates into the carpet fibres and pile.

In the case of spills, remove the excess spillage by first scraping any solids and blotting liquids with a white cloth or paper towel. Always begin at the outer edge and work towards the centre of the stained area. This will prevent the spill from spreading. Do not rub or scrub the spill. Follow this treatment with cold water. Apply the cold water to the stained area with a sponge to rinse out as much of the spill as possible, then blot up with a white cloth or paper towel. Again, do not rub or scrub the spill.

If the stain is still present, use an appropriate stain removal solution or cleaner. Apply it to the stain, as directed on the container. Do not rub or scrub the spill. Apply water with a cloth until the carpet no longer feels soapy or sticky, then blot up thoroughly with a paper towel. Remove the excess moisture with a layer of paper towels weighted down by a book or other heavy objects. Once dry, finish up with a thorough vacuum of the carpet.

We recommended that you test commercial spot cleaners on an off-cut for colour fastness or in an inconspicuous area.



*featuring: Signature Floors beautifully coloured carpets*





featuring: Signature Floors patterned designs for a contemporary look



# Carpet Installation

All carpets should be laid in accordance with AS/NZS 2455.1:2007 "Textile floor coverings – Installation practice – General" and any other additional installation recommendations as prescribed by Signature Floors.

**Carpet Installers** Be adamant that trained professional tradesmen are employed to ensure a quality installation of your carpet.

**Initial Inspection** Before making any cut from a roll, ensure your installer examines the carpet and checks for length, quality, pattern, colour and dye lot.

## *Conventional Installation Method*

**Power Stretching** All carpets should be power stretched in both length and width using the full mechanics of a power stretcher, not knee kickers. Bubbling, wrinkling and rucking may occur if carpet is not adequately power stretched during installation resulting in premature wear.

**Seams** Seam adhesive must be used for all seams, widthwise and lengthwise in all installations. Use a seam sealer adhesive on direct stick/glue down applications. On conventional installations, use a latex base seam seal adhesive. If the seams are not permanently bonded together, the carpet may unravel and begin to break down at the edges making it appear badly fitted and causing premature wear. Seams are not covered by manufacturer's warranties.

## *Double Bond Installation Method*

Double bond installation incorporates the use of adhesives at the interface of carpet and cushion and cushion to the subfloor. Installers must ensure compliance with AS /NZS 2455.1.2007 and specifications as set down by the nominated adhesive manufacture. It is strongly advised that hot melt silicone release seaming tape is used in joining the carpet.

**Pile Direction** Carpet pile should run in the same direction throughout the house, tending towards the main entrance where possible. Seams and cross joins in the wrong place can spoil the appearance of your carpet and lead to premature wear. Generally, seams should run in the same direction as most foot traffic. Seams should be avoided in high traffic areas and be kept as far away from windows as possible so light does not fall across the seam making it more obvious. Ensure your carpet retailer has advised you where they will place seams and cross joins.

**Stairs** On stairways, the pile should sweep down. A little hidden extra carpet should be folded back at the top and bottom of stairs, so as the edges of the tread are worn down, the carpet can be moved to hide the wear point. Purchasing extra carpet for possible future renovation of the stairs is recommended.

**Carpet Cushion** Carpet cushion and carpet are designed to work together as a complete flooring system. Generally, quality cushion will extend the life of your carpet, while giving better resilience and comfort. Ask your retailer to match a quality carpet cushion (compliant with the appropriate classification for the intended use/application as per Australian Standard AS 4288-2003 i.e. light and general residential, luxury, general and heavy commercial) with the quality and proposed use of your carpet.

# Carpet Characteristics

Carpet has characteristics that are inherent features of the product but not considered to be manufacturing faults or defects. We have listed below the main carpet characteristics to assist your understanding of manufacturing processes and standards.

**Appearance Retention** All carpets will change in appearance over time, primarily due to foot traffic.

**Matting** generally occurs as a result of pile flattening together with the entanglement of fibres tuft to tuft. It occurs in all tufted carpets to some degree, but is more likely to occur in high traffic areas. This may result in the loss of sharpness of the carpet pattern. Though induced by wear, it may be caused by the use of inferior carpet cushions, improper maintenance, including inadequate vacuuming, or inappropriate or ineffective treatment of spots and spills.

**Fuzzing or blooming** is caused due to the tips of the fibres in a cut pile carpet losing a degree of yarn twist over time. Most apparent in traffic areas or in front of chairs, this is normal and should be expected. Generally fuzzing can be corrected by shearing away the cobweb of fibres on the installed carpet, with use of a special machine.

**Carpet Seams** Seam peaking is normal when the joined carpet is stretched into place. Stretch forces applied to the seamed area cause the pile to open slightly in a V configuration. Lighting conditions can accentuate a carpet seam and create the impression that the pile on the side closer to the light source is a lighter shade than the pile on the other side of the join. Carpet seams are never invisible, but should be straight, aligned and as flat as possible. Seaming boards and professional expertise should be utilised.

**Colour Variation** It is normal for installed carpet to show minor colour variation from the selling samples or minor variations between production runs and dye lots. We seek to minimise potential for variance and ensure any variation is within recognised textile industry standards. Colour appearance can vary, depending on the type of light under which a sample is viewed and the light sources where the carpet is installed. Viewing of the sample at your residence and under as many different light conditions as possible prior to making your final decision is recommended.

**Damaged or Missing Tufts** Tufts may be damaged or identified as missing following stretching of the carpet during installation, damage caused by pets scratching, or the moving of furniture. In the case of loop pile carpets, tufts can be pulled from the backing resulting in long, lengthwise pulls out of the carpet. Sprouts, or snagged tufts, can be easily trimmed without damaging the carpet and missing or damaged tufts can be easily replaced by hand or by re-tufting. These can be readily fixed on site by a skilled installer or carpet professional. It is recommended a small piece of spare carpet be retained to provide a source of additional tufting yarn.

**Design Characteristics** An effect known as phasing can occur where carpet design includes the random use of contrasting colours when at times these colours can coincide in production. Similarly, in loop pile carpets, shading effects of colour patterning can appear as panelling down the length of the carpet. Both phasing and panelling are an accepted part of the design and in no way affect the carpet's performance.

**Fading** Exposing your carpet to direct sunlight over a period of time will increase the risk of fading. It is recommended to limit the amount of direct sunlight by covering windows with curtains, blinds etc. and by moving furniture around periodically to expose all areas evenly. Atmospheric and ozone conditions can also effect colour change in carpet. This is not considered a manufacturing fault as it is a random and unexplained effect. Ozone damage in carpet is most prevalent in coastal areas where there is a high ultra violet content. Some carpet colours are more susceptible to change than others. If you believe there may be a risk of ozone damage, please discuss your choice of carpet with your retailer. Protect your carpet from intense sunlight with curtains, blinds etc. Awnings are the most effective as they cover the entire window.

**Pattern Matching/Bowing & Skewing** Signature Floors ensures the world's best practises are utilised to minimise pattern distortion during the manufacturing process. However, some distortion due to shrinkage or stretch during and after manufacture is unavoidable. Repeating patterns may not precisely match along the length or width of carpet or from one production run to another.

Installation methods and site and storage conditions can also contribute to instability in the pattern, such that the perfect pattern match cannot be guaranteed. Installation of patterned carpet requires more time and effort which should be considered in the original labour quotation. A competent carpet installer should be able to obtain a close pattern match in most circumstances. However some irregularities may still be visible. If concerned, please discuss further with your retailer and/or carpet installer. All carpets are subject to some degree of bowing and/or skewing. Bowing of up to 40mm over any single width of carpet is generally acceptable.

**Pile Reversal Shading Temporary** Light can play strange tricks with carpet. From certain angles, particular areas appear lighter or darker than others. This is caused by disturbed pile reflecting the light differently in the affected areas. This is a feature characteristic of cut-pile carpets (particularly solid colour). Temporary changes in appearance may be able to be removed or lessened by vacuuming or brushing of the pile.

**Pile Reversal Shading Permanent** Permanent pile reversal shading also referred to as watermarking, pooling or puddling, is irregular shaped light and dark patches in a cut pile carpet. The cause is unknown and it generally appears after some use. The phenomenon may be caused by pile yarns changing their original direct of lay and thereby changing the way light is reflected or absorbed from their surface. Apart from the affecting appearance, it has no detrimental effect on carpet performance. Carpet prone to permanent pile reversal shading will bear a sample label which points out the phenomenon. As this characteristic can affect the appearance of a carpet, you are advised to discuss this with your retailer when considering your purchase. Further information on permanent pile reversal is also available from the Carpet Institute of Australia.

**Shift Lines** Shift lines are parallel lines appearing on the surface of patterned loop pile carpets at regular intervals due to the nature of carpet construction. Lines may be more apparent with "large" designs or patterns. Colour, directional pile lay and light sources are also contributing factors. Certain light sources shining across the carpet may accentuate these lines in the form of shadowing. This is not a manufacturing defect and will not affect the carpet's wear or durability.

**Stairs** Carpets laid on stairs will lose their appearance and flatten due to the normal pressure applied by foot traffic. This will happen to all residential carpets. It is recommended when laying carpet on stairs to have additional carpet supplied at the time of the original purchase. This can be used after a period to re-invigorate your stairs. It will be even more apparent where the rows of carpet tufts open when wrapped around the stair nosing.

**Shedding** Shedding is the release of small lengths of fibre from the carpet yarn due to foot traffic. Shedding is a normal characteristic of cut-pile carpets, particularly staple or spun yarn products. It is caused by some of the outside fibres of yarn bundles becoming detached during early carpet wear stages. Regular cleaning with a vacuum fitted with a beater bar will remove most of the loose fibres during the first year. As carpet settles, shedding becomes less.

**Wrinkling & Rucking** This may occur after installation due to a number of reasons, including but not limited to, fluctuation in relative humidity, excessive humidity, sub-floor variations, inadequate carpet cushion, or not using the recommended installation procedures, especially relative to carpet tensioning.



*the ultimate carpet designs for your home*

*featuring: Signature Floors luxurious textures*



# Signature Floors Warranty

## *Wear Warranty*

Signature Floors has five (5), seven (7), ten (10) fifteen (15) and twenty (20) year wear warranties. Signature Floors warrants that the surface pile of your carpet, given normal domestic wear, will not abrasively wear more than 10% following on from the original installation.

Abrasive wear means fibre-loss from the carpet through normal abrasion, not from crushing or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. Also specifically excluded from this warranty, are exclusions as set out in the General Warranty Conditions.

## *Stain Warranty*

Signature Floors has five (5), seven (7), ten (10) fifteen (15) and twenty (20) year stain warranties. Signature Floors warrants that it will repair and/or replace, at its expense, any affected portion of your carpet if the surface pile in any area doesn't resist staining by spills of most household food and beverages. If identical carpet is not available, the consumer may choose from a selection of carpeting of comparable quality and colours.

Various stains are excluded from this warranty including stains due to the following:

- Non-food & beverage stains e.g. hair dyes, pet stains, cosmetics, shoe & furniture polish, paints
- Chemicals\* e.g. bleaches, drain cleaners, plant food, chlorine, acids, strong alkali & insecticides.
- Strongly coloured natural disperse dyes e.g. mustard & tea.

\*Chemicals – Exercise extreme caution with all bleaches, tile cleaners, mildew removers, oven cleaners, drain openers, plant food and the like. They are strong chemicals that can permanently discolour or dissolve carpet fibres.

This warranty excludes discolouration due to general soiling and/or colour change. Also excluded is carpet which has been put to commercial or non-owner occupied residential use. If it is determined that no significant staining has occurred, Signature Floors reserve the right to deny the claim. This warranty is issued only to the first retail purchaser and non transferable. This warranty covers stains only and not soiling. Also specifically excluded from this warranty, are exclusions as set out in the General Guarantee Conditions.

## *Fade Warranty*

Signature Floors has five (5), seven (7), ten (10) fifteen (15) and twenty (20) year fade warranties. Signature Floors warrants that the colour of your carpet is warranted to achieve a rating of not less than five (5) units of measure, due to exposure to sunlight from the date of the original installation, when tested by a NATA approved textile testing laboratory against International Organisation for Standardization ISO 105-B02-1994 Colour Fastness to Light Xenon Arc Method 1.

Consumer rights remain in effect in addition to this warranty.

Signature Floors warranties are extended to the original purchaser of the carpet and are non transferable. The warranty is solely for the domestic indoor use of the carpet in an owner occupied single-family private residence. The warranty only applies to first quality carpets and is not applicable to carpets sold as seconds, irregulars, shorts lengths or used.

Carpets must be properly installed over carpet cushion in accordance with the installation recommendations set out in this brochure under "Carpet Installation".

Carpet also requires routine maintenance, and should be properly maintained in accordance with the recommendations described in this brochure under "Caring for your Carpet", including steam cleaning performed by a trained, qualified carpet care professional at least every 12-18 months as specified. Failure to appropriately install the carpet and to provide such care could void all or part of the warranty coverage.

Signature Floors excludes and will not pay consequential or incidental damages under these warranties. This includes any loss, expense, or damage other than to the carpet itself that may result from a defect in the carpet, including without limitation, mileage, movement of furniture, delivery delays, additional handling and labour as a consequence of modifications to the original carpet.

**The warranty does not cover:**

- Any non-residential or commercial applications of the carpet or tenanting of the premises in which the carpet has been installed.
- Carpet installed on stairs, outdoors or in utility areas such as bathrooms, kitchens, garages etc.
- Any defects due to improper installation (e.g. wrinkling, tuft losses, seam peaking) or due to the failure or non usage of carpet cushion [direct stick] including sub-floor imperfections.
- Damage to carpet caused by improper maintenance, application of improper cleaning agents, methods, mishaps or inadequate care.
- Damage to the carpet caused by burns, wheel & castor traffic, tears, snags, pilling, pet abuse or furniture depressions contributing to matting and crushing of the carpet.
- Abuse by any athletic equipment such as roller skates, golf shoes or gym equipment.
- Damage or appearance problems caused by wrapping carpet around nosing of stairs.
- Changes in carpet colour or fading or other discolouration resulting from external causes, such as spills of household chemicals, other non-food or non-beverage substances, or atmospheric or chemical influences.
- Damage resulting from accidents, abuse (being any use considered unreasonable given the normal and expected use of carpet in a residence) or abnormal wear (soiling, burning, flooding, cutting, pet damage, smoke etc.) or from wetting or persistence of excessive moisture or exposure to very hot substances.
- Any carpet which has been treated after installation with any protective material or defects or damage due to application of any topical treatments (including fungicides, bactericides, biocides, anti-statics, stain resists, some cleaning agents etc.) which has adversely affected the soil resistance, stain resistance and/or other attributes of the carpet.
- Normal or minor differences between the colour and texture of samples and the installed carpet.



*featuring: Signature Floors modern designer carpets*



# What Signature Floors will do if your carpet fails to perform



The law states, pursuant to Schedule 2 of the Competition and Consumer Act [CCA] that "Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

If any part of your carpet fails to perform in accordance with a warranty applicable to the carpet, Signature Floors may offer to repair, replace, refund or offer an allowance or arrange a credit equal to the cost of the carpet material only, in the affected area. The credit will apply only to a new carpet of the same or comparable quality carpet manufactured by Signature Floors, depreciated as set out below:

5 Year	Wear, Fade & Stain Warranty
7 Year	Wear, Fade & Stain Warranty
10 Year	Wear, Fade & Stain Warranty
15 Year	Wear, Fade & Stain Warranty
20 Year	Wear, Fade & Stain Warranty

Year	5	7	10	15	20
<b>1</b>	100%	100%	100%	100%	100%
<b>2</b>	80	90	90	93	95
<b>3</b>	60	75	80	86	90
<b>4</b>	40	60	70	79	85
<b>5</b>	20	45	60	72	80
<b>6</b>		30	50	65	75
<b>7</b>		15	40	58	70
<b>8</b>			30	51	65
<b>9</b>			20	44	60
<b>10</b>			10	37	55
<b>11</b>				30	50
<b>12</b>				23	45
<b>13</b>				16	40
<b>14</b>				10	35
<b>15</b>				5	30
<b>16</b>					25
<b>17</b>					20
<b>18</b>					15
<b>19</b>					10
<b>20</b>					5

## Home Owner Obligations

In order to maintain and protect your coverage under the terms of this warranty, you must:

- Keep proof of purchase in the form of a receipt, bill, invoice or statement from the retailer, showing the price you paid for the carpet, together with proof of installation date.
- Have your carpet installed in accordance with Australian/New Zealand Standard AS/NZS 2455.1:2007 "Textile floor-coverings – Installation practice – General" and otherwise in accordance with the guidelines set out in this brochure.
- Have your carpet installed on a carpet cushion as per Australian Standard AS 4288-2003.
- Maintain your carpet with regular vacuuming and cleaning.
- Be able to demonstrate steam cleaning by a reputable professional carpet cleaner at least every 2 years in the form of a receipt, invoice or statement including a description of the cleaning service provided.

## Making a Claim

If you consider that your carpet is failing to perform in accordance with these warranties or your consumer rights, please notify your carpet retailer to arrange an on-site inspection of the installation. It will be of assistance to describe the specific problem, the date of installation and where possible, include a copy of your invoice. The retailer will take appropriate action, including the notification to Signatures Floorcoverings if necessary. Should you be unable to contact your retailer, or if you do not get a satisfactory reply from them, please contact Signature Floors.

attach your receipt here:



your style, your home



POSTAGE

PAID

AUSTRALIA

Signature Floors™  
PO Box 112  
Epping VIC 3076

## *Purchase Record*

## My Signature Carpet

**Customer:** \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_ Tel: \_\_\_\_\_

Carpet name: \_\_\_\_\_ Colour code: \_\_\_\_\_ Colour: \_\_\_\_\_

Price per lineal metre: \_\_\_\_\_ Qty purchased: \_\_\_\_\_ Purchase date: \_\_\_\_\_

**Installer:** \_\_\_\_\_ Installation date: \_\_\_\_\_

Address: \_\_\_\_\_ Tel: \_\_\_\_\_

**Retailer:** \_\_\_\_\_ Salesperson: \_\_\_\_\_

Address: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_ Tel: \_\_\_\_\_